



## Help Us Understand Job Searching in the Jefferson Area (South Hills and lower Mon Valley)

The Jefferson Community Collaborative, a network of community-serving organizations focused on the South Hills and lower Mon Valley, and Jewish Family & Children's Service's (JF&CS) Career Development Center are asking you to complete the survey below **to help us understand what adult jobseekers (18 and over) are experiencing or have experienced as they search for quality employment** in the Jefferson area. We ask that you distribute the survey to your customers and networks. The survey will remain **open through November 17, 2017** and can be submitted by hard copy or electronically at <https://www.surveymonkey.com/r/jeffersonregion>. Hard copies can be sent directly to Sarah Welch at 5743 Bartlett Street, Pittsburgh, PA 15217 or scanned and emailed to [swelch@cdcpgh.org](mailto:swelch@cdcpgh.org). Results of the survey will be used to help strengthen resources available for unemployed or underemployed residents. Thank you for your assistance!

1. Which of the following best describes your employment situation?
  - Underemployed (not having enough paid work and/or not fully using skills and abilities)
  - Unemployed
  - Employed Part-Time- 1 job
  - Employed Part-Time- more than 1 job
  - Employed Full-Time
  
2. Please choose what you feel are the top three (3) reasons people in the Jefferson area struggle with unemployment or underemployment?
  - Access to childcare
  - Nervous with interviewing and/or networking
  - Low pay or lack of benefits
  - Difficulty completing online applications
  - Lack of a quality resume
  - Lack of transportation
  - Lack of flexibility in the job (hours, work from home, shifts, etc.)
  - Lack the necessary skills or credentials employers request
  - Not sure how to start looking for a quality job
  - Uncomfortable with technology (i.e. Microsoft Office)
  - Other (Please specify):
  
3. Have you or anyone close to you ever received job search assistance or career counseling?
  - Yes
  - No
  
4. If so, where? (Check all that apply)
  - Community College of Allegheny County (CCAC)
  - Goodwill of SWPA
  - Greater Pittsburgh Literacy Council
  - Jewish Family and Children's Service- Career Development Center
  - Local libraries
  - Mon Valley Initiative (MVI)
  - Office of Vocational Rehabilitation (OVR)
  - PA CareerLink
  - PA Women Work
  - Penn State Greater Allegheny
  - SHIM
  - Steel Center
  - Technical school (All State Career School, PIA, Empire Beauty School, etc.)
  - Other (Please Specify):

5. If you have received job search assistance or career counseling, how would you rate your experience on a scale of 1-10 (1 being low satisfaction and 10 being high satisfaction)?
- a. What are your reasons for choosing your score?
6. Where would you like to be able to access job search assistance or career counseling? (Check all that apply)
- A local center focused on workforce related services
  - Churches
  - Community centers
  - Community organizations- please provide a specific organization if you have one in mind
  - Food pantries
  - Local libraries
  - Local municipal buildings
  - Schools and universities
  - Other (Please Specify):
7. What would be most helpful to you or others when looking for a job?
8. If applicable, please share a brief story of your job search and any of the key challenges/barriers you experienced.
9. Are any of the following legal issues limiting your employment opportunities? (Check all that apply)
- Immigration legal status/work authorization
  - Past criminal record
  - Outstanding fines
  - Lack of a driver's license or ID
  - Other (Please Specify):
10. Which township, borough, city or municipality do you live in?
- Baldwin
  - Bethel Park
  - Brentwood
  - Carrick
  - Clairton
  - Dravosburg
  - Duquesne
  - Elizabeth Borough
  - Elizabeth Township
  - Forward
  - Glassport
  - Hazelwood
  - Homestead
  - Jefferson Hills
  - Liberty
  - Lincoln
  - McKeesport
  - Mt. Oliver
  - Munhall
  - Pleasant Hills
  - Port Vue
  - South Park
  - South Versailles
  - Versailles
  - West Elizabeth
  - West Homestead
  - West Mifflin
  - Whitaker
  - Whitehall
  - Other (Please Specify):

11. What is your gender?

- Male
- Female
- Choose not to identify

12. What is your age?

- 18-24 years old
- 25-34 years old
- 35-44 years old
- 45-54 years old
- 55-64 years old
- 65-74 years old
- 75 years or older

13. Please specify your ethnicity:

- White
- Hispanic or Latino
- Black or African American
- Native American or American Indian
- Asian / Pacific Islander
- Other (Please Specify)

14. What is your education level?

- Some high school
- High school graduate or GED
- Some post-secondary education (technical school, community college, etc.)
- College degree
- Master's or Ph.D.

15. What is your yearly household income?

- Less than \$20,000
- \$20,000-\$34,999
- \$35,000-\$49,999
- \$50,000-\$74,999
- \$75,000-\$99,999
- \$100,000-\$149,999
- \$150,000 and above

THANK YOU FOR PARTICIPATING!