

Greater Pittsburgh Area Workforce Trends



Diverse Customers Require Diverse Solutions

60,000
Job Seekers Served
Annually

60%

No Post-Secondary Education

6%

Ex-Offenders

11% Single Parents 26%

Older Workers (55+)

33%

Minority Job Seekers

12%

No High School Diploma/GED



A Fragmented Workforce System

A 2012 McKinsey report on Western Pennsylvania's workforce development system found:

\$200-250 million

Funds flowing to traditional workforce development activities

10+
Funding sources

400+

Training and workforce development providers



Overcoming Challenges to Employment

With a steadily decreasing unemployment rate (currently at 4.5%), many remaining unemployed individuals have additional barriers to employment:

9.2%

Individuals living below the poverty level in Allegheny County

15,000

Individuals released from Allegheny County jail annually

16.1%

Unemployment rate for individuals with a disability



South Hills Region Workforce Trends



Number of Jobseekers by Area:

South Hills region represents approximately 25% of jobseekers in Allegheny County

Allegheny County South Hills Region

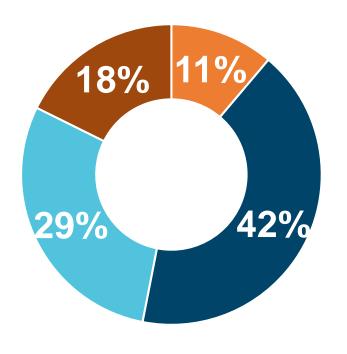
62,168 16,310



Who Are the South Hills Jobseekers?

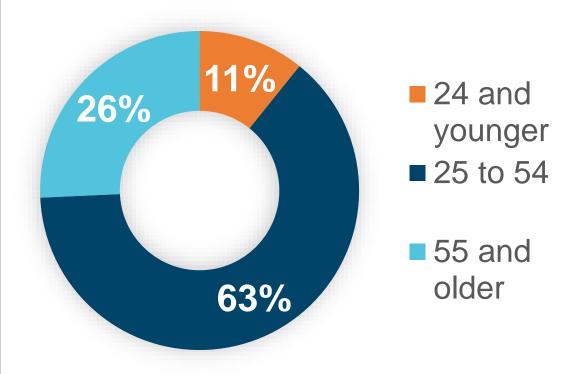


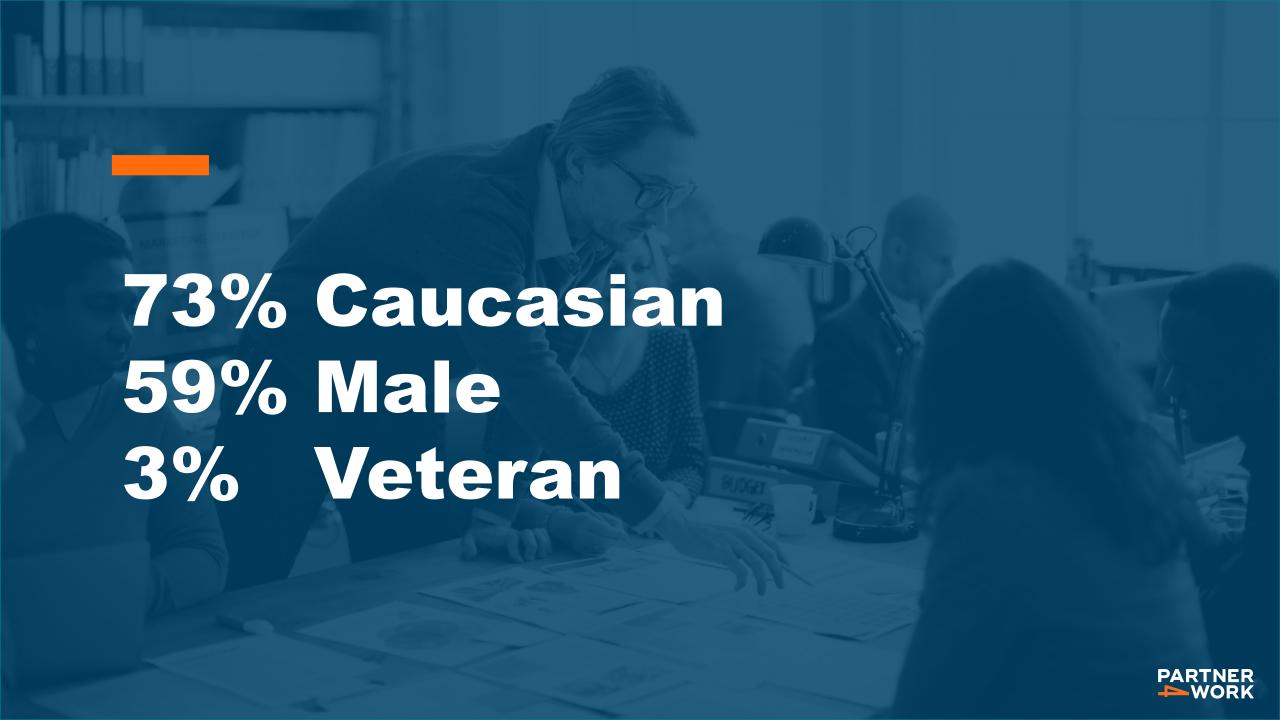
Education



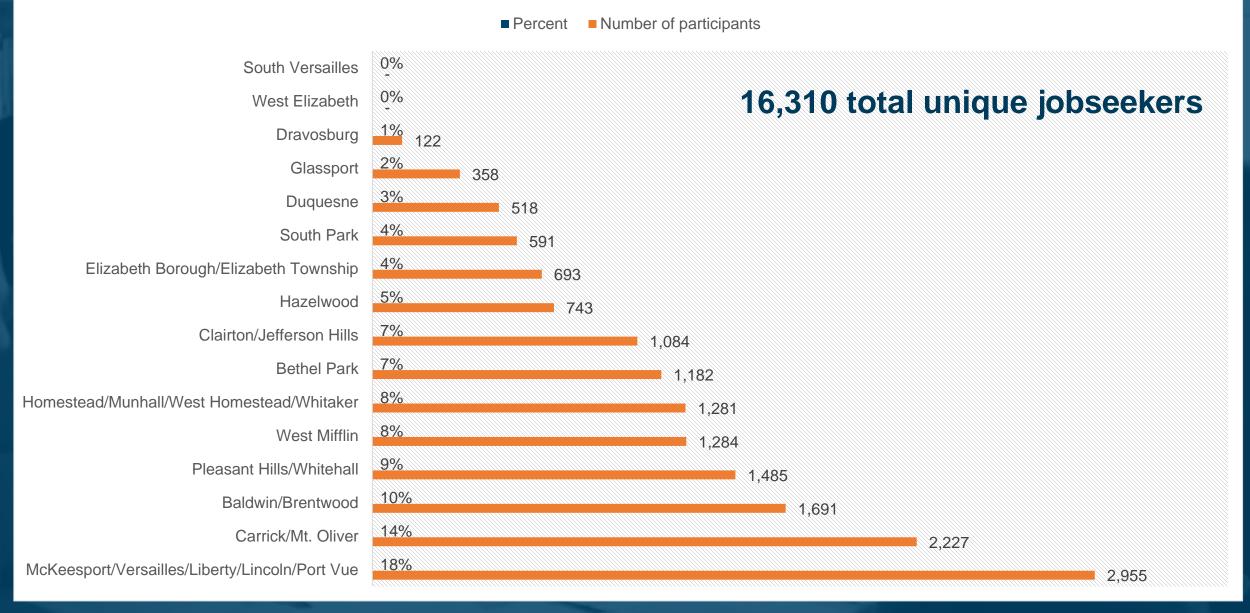
- Less than high school
- High school diploma/equiv alent
- Associate's degree/some college
- Bachelor's degree or above

Age

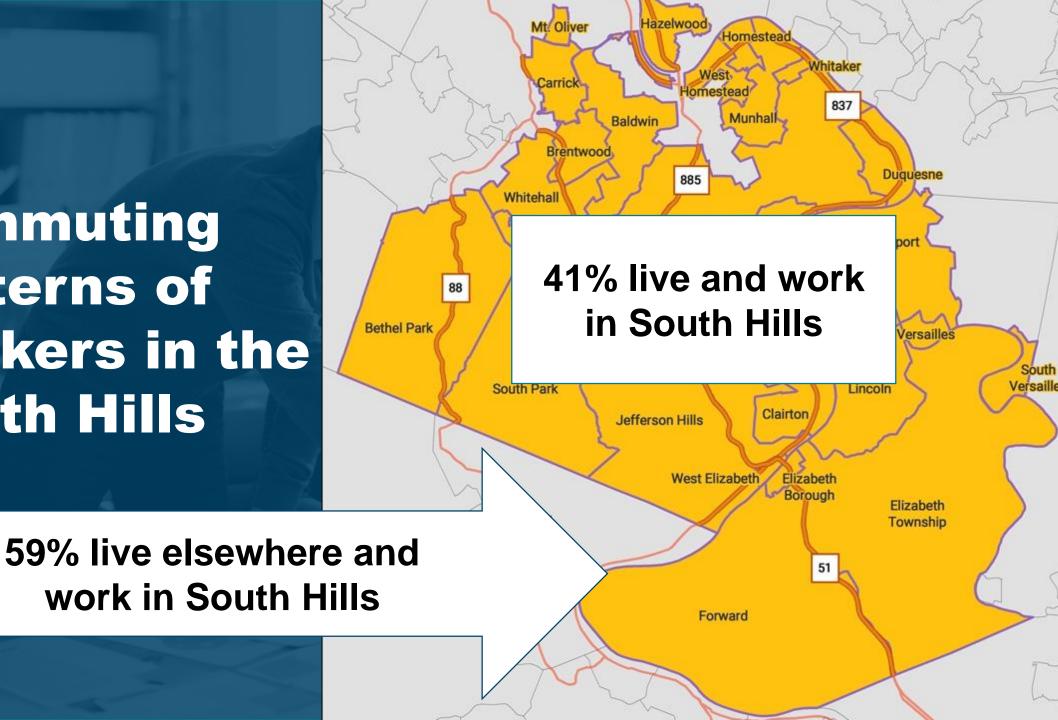




South Hills Jobseekers by Neighborhood September 2016 - August 2017

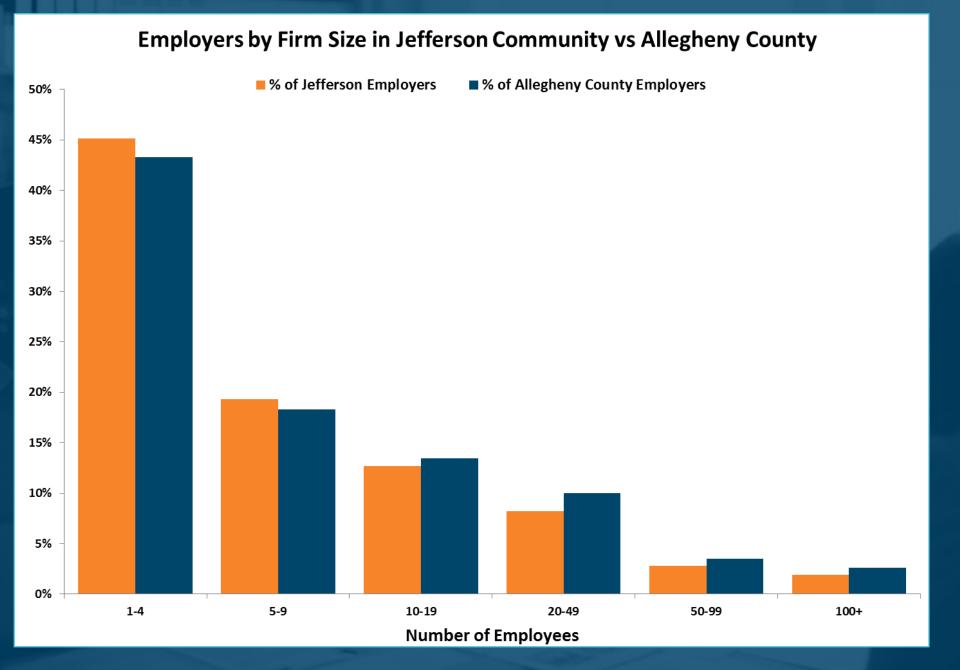


Commuting patterns of workers in the **South Hills**



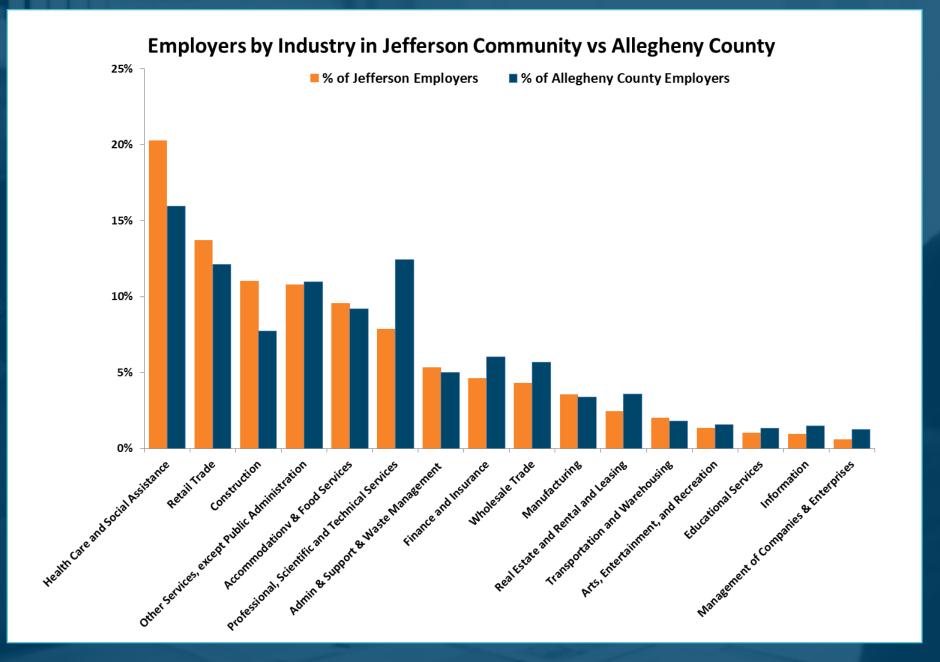
What jobs exist in the South Hills?





Jefferson
Community
businesses are
smaller than
those in the
County





Jefferson
Community
anchored by
Health Care:

4,844 employers in Jefferson Community

20% are in the Health Care industry



Top 5 South Hills Occupations by Volume

| Occupation | Number of Jobs, 2017 | Avg. Hourly Earnings |
|--------------------------------------|----------------------|----------------------|
| Retail Salespersons | 2,915 | \$13.21 |
| Cashiers | 2,821 | \$9.85 |
| Food Preparation and Service Workers | 2,518 | \$9.62 |
| Registered Nurses | 2,079 | \$31.31 |
| Personal Care Aides | 1,790 | \$11.37 |



Top 10 South Hills Opportunity Occupations

| Occupation | Number of Jobs, 2017 | Avg. Hourly Earnings |
|---|-------------------------|-------------------------|
| Office Clerks | 1,722 | \$15.96 |
| Secretaries and Administrative Assistants | 1,236 | \$17.66 |
| Customer Service Representatives | 1,003 | \$17.61 |
| Police and Sheriff's Patrol Officers | 738 | \$31.24 |
| Bookkeepers, Accounting, and Auditing Clerks* | 732 | \$18.97 |

^{*}Some college typically required for entry level employment (no degree)



Top 10 South Hills Opportunity Occupations

| Occupation | Number of Jobs, 2017 | Avg. Hourly Earnings |
|-----------------------------------|-------------------------|-------------------------|
| Maintenance and Repair Workers | 714 | \$19.40 |
| Retail Supervisors | 709 | \$21.92 |
| Sales Representatives | 698 | \$36.77 |
| Construction Laborers | 679 | \$20.89 |
| Office/Administrative Supervisors | 646 | \$29.35 |



Public
Workforce
Services
At-a-Glance:

For Jobseekers: **Skills Assessment** Job Search (Job Gateway) **Career Fairs GED Prep** Resume/Interview Workshops **Occupational Skills Training On-the-Job Training Reentry Programs EARN Program Work Ready Summer Youth Employment**



Public Workforce Services At-a-Glance:

For Employers: **Labor Market Information Job Postings (Job Gateway) Recruitment Services On-the-Job Training Incumbent Worker Training** Rapid Response (Layoff Support) **Veterans Value Initiative**



Pittsburgh Works: A public-private network connecting workforce partners



Pittsburgh Works At-a-Glance:

Ongoing Events & Resources
AMPLIFY Trainings
Employer Talks
Online Knowledge Center
Community Workforce Directory
Networking Events

Special Initiatives
Quick Train Grants
TechHire Pittsburgh
Neighborhood Strategies
Industry Partnerships

